JOB SPECIFICATIONS SPECIALIZED VETERINARY AUXILIARY



Final level of education: Bac + 1 or +2 depending on qualifications in France

Sector of activity: animal health

Professional skills: good interpersonal and organizational skills, versatility and adaptability, team spirit and autonomy, stress management.

Main responsibilities

Assists the veterinarian in his daily tasks and under his responsibility:

- front-office: reception management, advice and sales techniques; ASVs dedicated to customer relations;
- back-office: as a master of medicosurgical preparation techniques, ASVs dedicated to the operating room.
- Raising customer awareness of animal welfare

Degree and training

- Level IV diploma (general, technological or vocational baccalaureate or university entrance diploma),
- At least 18 years of age (legal age under radiation protection regulations);
- Possibility of training throughout one's career, with courses leading to certification and in blocks of skills:
- CQP "Veterinary Customer Adviser"
- CQP "Auxiliaire Conseil en Comportement et bien-être Animal" (ACC)
- CQP "Veterinary Care Technician" (TSV)
- CQP "Animation et Conduite d'Équipe" (ACE)

Examples of areas of expertise (non-exhaustive list)

- Customer relations, file updating and reception;
- Administrative assistance, schedule management, veterinary product inventory;
- Assistance to the veterinary practitioner with animal restraint and post-op follow-up;
- Prevention, hygiene and safety according to established protocols;
- · Feeding,
- Dog and cat behavior,
- Complementary examination techniques,
- · Assistance to veterinarians,
- · Zoology and ethology,
- · Anatomy and morphology,
- · Physiology and pathology,
- · Major infectious diseases.

Working conditions and occupational hazards

- Veterinary practice, veterinary surgery, veterinary clinic & veterinary hospital (CHV);
- Pet shop;
- Shelter;
- Difficult emotional situations and irregular working hours;
- Wearing professional clothing or uniforms;
- Carrying and handling heavy loads or animals:
- · Prolonged standing;
- No allergies (hair, veterinary products, etc.).).

Work schedule and hours

- Night work
- On-call duty
- Weekends and public holidays

Salary

E80% of jobs offer a gross monthly salary of between €1,747 and €2,040

Specialities: The veterinary auxiliary can look after a wide range of animals: from pets (dogs, cats, new pets...), through farm animals (cattle, poultry, pigs...), to horses and aquatic species.